



The Cosmos Co-op. Bank Ltd.

Depository Service Cell

Cosmos Tower, Plot No. 6, ICS Colony, Ganeshkhind, University Road Pune – 411007

Ph. No.: 020 – 67086111 to 121 email : dematcell@cosmosbank.in

NSDL/CDSL

Investor Complaints Data – June 2026

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of the month		Average resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	1	0	1	0	0	0
4	Other sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	1	0	1	0	0	0

Trend of monthly disposal of complaints

S N	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April 2026	0	0	0	0
2	May 2026	0	0	0	0
3	June 2026	0	1	1	0
4	July 2026	0	0	0	0
5	August 2026	0	0	0	0
6	September 2026	0	0	0	0
7	October 2026	0	0	0	0
8	November 2026	0	0	0	0
9	December 2026	0	0	0	0
10	January 2027	0	0	0	0
11	February 2027	0	0	0	0
12	March 2027	0	0	0	0
	Grand Total	0	0	0	0

Trend of annual disposal of complaints

S N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	2	2	0
2	2021-22	0	0	0	0
3	2022-23	0	6	6	0
4	2023-24	0	6	6	0
5	2024-25	0	4	4	0
6	2025-26	0	3	3	0
	Grand Total	0	21	21	0

The Cosmos Co-op Bank Ltd.

Depository Service Cell